

## ALPHA YOGA SCHOOL

### TERMS AND CONDITIONS

By reserving your spot on our training/retreat, you agree with our terms and conditions stated herein.

#### **Booking:**

The applicant must deposit 400 euros in order to reserve his/her spot on the training. The rest of the payment can be paid either with a transfer two weeks before the course starts or on arrival day. Payment can be made using PayPal, direct bank transfer or TransferWise. Additional transactional charges are covered by the applicant.

#### **Refund policy:**

No matter the circumstances, the deposit is non-refundable. However, it is transferable to another course/retreat and even to another family member or person.

We limit attendance and use student tuition to cover the cost(s) of program delivery and we rely on our students' commitments. Because our organization must spend money prior to each of our programs and trainings in order to show up and deliver the product, **we cannot issue refunds, and, out of fairness to all students, we apply this policy without exception.**

#### **Cancellation of the course from the applicant and the school's side:**

If the applicant wishes to cancel the training, he/she must send an email and inform us in written at: [apply@alphayogaschool.com](mailto:apply@alphayogaschool.com)

Although we have an excellent track record and do not cancel our trainings as a rule, Alpha Yoga School reserves the right to change dates or cancel the course due to unforeseen circumstances or external forces. If we cancel a program or otherwise find ourselves unable to deliver it, new date may be offered, or students will be refunded any amounts they paid.

We encourage all the applicants to purchase trip cancelation insurance when booking their flights. Alpha Yoga School is not responsible and does not reimburse pre-booked cost of travel in case course dates must be changed, or course must be canceled due to unforeseen circumstances or external forces.

**Discounts and upgrades:**

Alpha Yoga School reserves the right to give discounts to students. Applicants who have already paid the full price prior to the discount period, cannot claim a discount. Alpha Yoga has the right to upgrade students' accommodation. (from triple to twin, from twin to single)

**Requirements to join the yoga teacher training:**

The applicant must be mentally and physically fit in order to take part in the teacher training. Alpha Yoga is not responsible for any injuries or illnesses caused to the applicant during the course.

The applicant must have basic English language understanding.

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**Code of conduct - During the course:**

The student is expected to act in a respectful manner towards trainers, other students and staff of the retreat center at all times. The applicant must not behave in an offensive, illegal, noisy (we maintaining silence before 10:00 am and after 09:45pm), dangerous, or immoral manner. In case of damage to the retreat center, the student will be held responsible to replace the damaged items. Alpha Yoga reserves the right not to give the student the final certificate.

**Complaint Procedure:**

Any complaints should be made to the lead teacher on the day of the incident so that they can be handled immediately. More serious complaints should also be submitted in writing to [apply@alphayogaschool.com](mailto:apply@alphayogaschool.com). Your complaint will be addressed in 48 hours

**Certification requirement:**

The student is expected to actively participate, study, do the homework and prepare for all classes. The student can only miss a maximum of **6 contact hours** during the training. In case this happens, the student will be given homework to catch up on the missed work.

**Final written exam:**

The written assignment will have to be completed with at least 59% average mark.

**Re-sitting for the written assignment:**

If the student does not obtain 59%, he/she will have one opportunity the next day at an extra cost of 40 euros per hour. (This will be the last day of the course) In case the student fails the exam again, he/she will have one more month to complete extra assignment/homework and send to the school by email.

**What is included in the fee:**

Course manual and other appropriate paperwork.

Accommodation and board depending on the agreement with the retreat center. Triple rooms wherever available, can be mixed (female students with male students) Certification is granted only upon successful completion (paying the fee does not guarantee a certificate as you will need to successfully pass all your assignments)

**What is not included in the fee:**

Travel expenses.

Personal expenses.

Travel insurance. We advise all applicants to buy health and travel insurance for their stay during the course.

Upon signing up for the teacher training course your name, email address and phone number will be forwarded to our accrediting body, Yoga Alliance Professionals YAP, and you will get a free membership with YAP for the duration of your course. Residents of the UK and Ireland are eligible to add Trainee insurance for the duration of their course

(£15 UK, £20 Ireland)

**Dropping out of the course:**

Signing up to a teacher training program is a huge commitment of time, energy and money and should be considered very carefully. If you decide to drop-out of the training part way through, know that you have taken a space that somebody else could have taken, and as such, the school can give no refund.

Alpha Yoga has the right to terminate an applicant's stay, should the applicant break the terms and conditions. The school will not refund the remaining amount of money to the student.

We reserve the right to amend any of the above conditions any time throughout the course.